

Quality policy of SVP Avio d.o.o.

SVP Avio d.o.o. develops, manufactures, and sells high-quality boats that are innovative, reliable, and designed to provide safe navigation. Business operations are guided by the development and production of quality products, the delivery of reliable services, and the fulfilment of requirements and expectations of all relevant stakeholders. This includes compliance with applicable legislation, consistent identification and satisfaction of customer needs, and continuous efforts to improve customer satisfaction. Close cooperation with suppliers is maintained and encouraged to support their development. An appropriate working environment is ensured to enable the achievement of defined objectives, including the continuous development of employees, acquisition of competencies and knowledge, and the motivation necessary for successful task execution. Ongoing improvement of the Quality Management System (QMS) is supported by a commitment from top management to provide all necessary resources. This includes systematic identification and management of risks and opportunities, effective elimination of nonconformities through corrective actions, and investments in advanced technologies. These efforts contribute to stable, predictable, efficient operations and drive continuous improvement.

Understanding and implementation of the QMS and this policy are ensured throughout the organization. Emphasis is placed on the proper functioning of processes, performance monitoring through indicators, and achievement of strategic and operational goals. Process supervision, traceability, proactive problem-solving, employee awareness, effective communication, and staff empowerment form the foundation of effective and successful operations. These elements directly support the company's strategic direction and business plans.

Core values include a broad spectrum of guiding principles. Among these, the most essential are passion for boating, design, and innovation, flexibility, responsibility, and forward-thinking with respect for tradition. These values form the foundation of the company's culture, strategic direction, and approach to customer relations and product development.

The long-term vision focuses on growth and expansion into new markets, the development of new products, and the introduction of advanced technologies and innovative solutions. This includes delivering responsible solutions to customers and end users, while minimizing environmental impact and promoting efficient, future-oriented operations.

CEO
 Vladimir Zinchenko